

COVID-19 INFO

Caring for our customers in times of uncertainty

The (COVID-19) coronavirus pandemic is one of the most unexpected and far-reaching events of recent times.

We know that a number of our policyholders may find themselves in uncharted territory as a result of this pandemic. We encourage any policyholder facing hardship to contact our Billing Team at the earliest opportunity to explore what options may be available. You can reach us at 800-260-3379 weekdays from 9AM – 3PM.

You are still able to make a payment through this website using a checking account.

As a company we have limited our hours of operation however we are still here to service the needs of our customers. If you have a claims emergency and it is after our limited hours of operation you may call 330-707-9827 and leave a message. Someone will return your call as soon as possible.

We wish you and your loved ones the very best as we navigate through these uncertain times together.

Springfield Mutual Insurance 3/20